

Learner Needs Questionnaire

English for Health Care Professionals

NAME: _____	SEX: Male Female			
COUNTRY OF ORIGIN: _____				
FIRST LANGUAGE: _____	OTHER LANGUAGES: _____			
How long have you been in the U.S.? _____				
What was your profession in your country of origin? _____				
Are you working now? _____ What is your current job? _____				
What job/profession do you hope to have in the U.S.? _____				
What English (ESL) classes have you taken in the U.S.?				
<input type="checkbox"/> None	<input type="checkbox"/> Writing/Composition	<input type="checkbox"/> Reading/Vocabulary		
<input type="checkbox"/> Grammar	<input type="checkbox"/> Listening/Speaking	<input type="checkbox"/> Conversation		
<input type="checkbox"/> English for Health Care	<input type="checkbox"/> Other: _____			
What is your level of English?				
<i>beginning</i>	<i>low intermediate</i>	<i>intermediate</i>	<i>high intermediate</i>	<i>advanced</i>

1. Are you interested in taking an English for Health Care course? 4 3 2 1
(4 = *very much* 3 = *somewhat* 2 = *a little* 1 = *not at all*)

Are you interested in taking a one-year program in English for Health Care, with three courses in sequence? 4 3 2 1

2. If you took an English for Health Care course, how many hours per week would you want to study English?
____ 3-5 hours ____ 6-8 hours ____ 9-12 hours ____ 12-15 hours

3. When would be the best time for you to attend an English class? (*Check all that apply to you.*)
____ weekday mornings ____ weekday afternoons ____ weekday evenings
____ Saturday morning ____ Saturday afternoon

Would you be able to take a summer intensive course? _____

4. Why would you want to take English for Health Care courses? What are your reasons for taking such a program? _____

5. Think about the work situations (now and in the future) in which you might need strong communication skills in English.

5A. Where do you/will you use these skills? *(Check all that apply to you.)*
 hospital clinic doctor's office
 pharmacy health center conferences
 OTHER: _____

5B. Who do you/will you use these skills with? *(Check all that apply to you.)*
 clients/patients colleagues/co-workers
 supervisors professors/teachers
 OTHER: _____

5C. How do you/will you use these skills most often? *(Check all that apply to you.)*
 listening (Example? _____)
 speaking (Example? _____)
 reading (Example? _____)
 writing (Example? _____)

6. How important are the following English communication skills for your work?
(4 = very much 3 = somewhat 2 = a little 1 = not at all)

understanding clients/patients	4	3	2	1
asking clients/patients questions	4	3	2	1
responding to patients' questions/concerns	4	3	2	1
understanding colleagues/co-workers	4	3	2	1
talking informally with colleagues	4	3	2	1
asking for help from colleagues	4	3	2	1
asking for help or support from supervisors	4	3	2	1
following instructions correctly	4	3	2	1
giving instructions clearly	4	3	2	1
understanding cultural situations	4	3	2	1
using appropriate body language	4	3	2	1
being confident when speaking	4	3	2	1
expressing opinions appropriately	4	3	2	1
communicating on the telephone	4	3	2	1
communicating on the internet	4	3	2	1
writing in medical records or other forms correctly	4	3	2	1
writing reports	4	3	2	1

participating in meetings	4	3	2	1
giving presentations	4	3	2	1
doing research in your field	4	3	2	1

What are *other* communication problems that should be included in an English for Health Care course? _____

7. In an English class, how much do you like learning English in the following ways?
(4 = very much 3 = somewhat 2 = a little 1 = not at all)

Teacher lectures	4	3	2	1
Small group activities	4	3	2	1
Conversation with classmates	4	3	2	1
Class discussions/debates	4	3	2	1
Studying grammar	4	3	2	1
Studying vocabulary	4	3	2	1
Listening to tapes or videos	4	3	2	1
Reading exercises	4	3	2	1
Writing exercises	4	3	2	1
Pronunciation exercises	4	3	2	1
Practicing many skills in one lesson	4	3	2	1
Translation	4	3	2	1
Games and role plays	4	3	2	1
Presentations/oral reports	4	3	2	1
Research projects	4	3	2	1
Using the Internet	4	3	2	1
OTHER: _____	4	3	2	1

8. Do you have daily access to a computer? _____

Do you use the Internet regularly? _____

OTHER COMMENTS OR SUGGESTIONS? _____

Thank you very much!