

# Learner Needs Questionnaire

## *English for Health Care Professionals*

NAME: _____	SEX: Male Female			
COUNTRY OF ORIGIN: _____				
FIRST LANGUAGE: _____	OTHER LANGUAGES: _____			
How long have you been in the U.S.? _____				
What was your profession in your country of origin? _____				
Are you working now? _____ What is your current job? _____				
What job/profession do you hope to have in the U.S.? _____				
What English (ESL) classes have you taken in the U.S.?				
<input type="checkbox"/> None	<input type="checkbox"/> Writing/Composition	<input type="checkbox"/> Reading/Vocabulary		
<input type="checkbox"/> Grammar	<input type="checkbox"/> Listening/Speaking	<input type="checkbox"/> Conversation		
<input type="checkbox"/> English for Health Care	<input type="checkbox"/> Other: _____			
What is your level of English?				
<i>beginning</i>	<i>low intermediate</i>	<i>intermediate</i>	<i>high intermediate</i>	<i>advanced</i>

1. Are you interested in taking an English for Health Care course?      4   3   2   1  
(4 = very much   3 = somewhat   2 = a little   1 = not at all)

Are you interested in taking a one-year program in English for Health Care, with three courses in sequence?      4   3   2   1

2. If you took an English for Health Care course, how many hours per week would you want to study English?  
\_\_\_\_ 3-5 hours      \_\_\_\_ 6-8 hours      \_\_\_\_ 9-12 hours      \_\_\_\_ 12-15 hours

3. When would be the best time for you to attend an English class? (Check all that apply to you.)  
\_\_\_\_ weekday mornings      \_\_\_\_ weekday afternoons      \_\_\_\_ weekday evenings  
\_\_\_\_ Saturday morning      \_\_\_\_ Saturday afternoon

Would you be able to take a summer intensive course? \_\_\_\_\_

4. Why would you want to take English for Health Care courses? What are your reasons for taking such a program? \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

5. Think about the work situations (now and in the future) in which you might need strong communication skills in English.

5A. Where do you/will you use these skills? *(Check all that apply to you.)*  
 hospital                       clinic                       doctor's office  
 pharmacy                       health center                       conferences  
 OTHER: \_\_\_\_\_

5B. Who do you/will you use these skills with? *(Check all that apply to you.)*  
 clients/patients                       colleagues/co-workers  
 supervisors                       professors/teachers  
 OTHER: \_\_\_\_\_

5C. How do you/will you use these skills most often? *(Check all that apply to you.)*  
 listening                      (Example? \_\_\_\_\_)  
 speaking                      (Example? \_\_\_\_\_)  
 reading                      (Example? \_\_\_\_\_)  
 writing                      (Example? \_\_\_\_\_)

6. How important are the following English communication skills for your work?  
*(4 = very much    3 = somewhat    2 = a little    1 = not at all)*

understanding clients/patients	4	3	2	1
asking clients/patients questions	4	3	2	1
responding to patients' questions/concerns	4	3	2	1
understanding colleagues/co-workers	4	3	2	1
talking informally with colleagues	4	3	2	1
asking for help from colleagues	4	3	2	1
asking for help or support from supervisors	4	3	2	1
following instructions correctly	4	3	2	1
giving instructions clearly	4	3	2	1
understanding cultural situations	4	3	2	1
using appropriate body language	4	3	2	1
being confident when speaking	4	3	2	1
expressing opinions appropriately	4	3	2	1
communicating on the telephone	4	3	2	1
communicating on the internet	4	3	2	1
writing in medical records or other forms correctly	4	3	2	1
writing reports	4	3	2	1

